Product Names	RTX100-3Q
Host Connections and Data Interface Speeds	• eSATA: up to 3.0 Gbps • Dual FireWire 800: up to 800 Mbps • USB 3.0: up to 5.0 Gbps
Drive Types Supported	3.5-inch SATA (Serial-ATA) hard drives
Operating System Requirements	Windows XP, Vista, Windows 7 Mac OS X Linux distributions that support the connection type used
Power Supply	Input: 100-240VAC, Output: +12/+5 V, +2/+2 A
Shipping Weights	4 pounds without drive, 5 pounds with drive
Dimensions	228mm x 133mm L x 37mm
Support	Technical Support is standing by and ready to help! Contact us through cru-dataport.com/support or wiebetech.com/techsupport. WiebeTech is a brand of CRU. Phone support is also available at (800) 260-9800 and (866) 744-8722.

RTX, TrayFree and WiebeTech are trademarks of CRU Acquisitions Group, LLC. Other marks are the property of their respective owners. © 2010 CRU Acquisitions Group, LLC. All rights reserved.

Limited Product Warranty
CRU-DataPort (CRU) warrants RTX to be free of significant defects in material and workmanship for a period of one year from the original date of purchase. CRU's warranty is nontransferable and is limited to the original purchaser.

Limitation of Liability
The warranties set forth in this agreement replace all other warranties. CRU expressly disclaims all other warranties, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose and non-infringement of third-party rights with respect to the documentation and hardware. No CRU dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty. In no event will CRU or its suppliers be liable for any costs of procurement of substitute products or services, lost profits, loss of information or data, computer malfunction, or any other special, indirect, consequential, or incidental damages arising in any way out of the sale of, use of, or inability to use any CRU product or service, even if CRU has been advised of the possibility of such damages. In no case shall CRU's liability exceed the actual money paid for the products at issue. CRU reserves the right to make modifications and additions to this product without notice or taking on additional liability.

FCC Compliance Statement: "This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation."

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at this own expense.

In the event that you experience Radio Frequency Interference, you should take the following steps to resolve the problem:
1) Ensure that the case of your attached drive is grounded.
2) Use a data cable with RFI reducing ferrites on each end.
3) Use a power supply with an RFI reducing ferrite approximately 5 inches from the DC plug.
4) Reorient or relocate the receiving antenna.

FC   Tested to comply with FCC standards

FOR OFFICE OR COMMERCIAL USE

RTX™ 100-3Q Quick Start Guide

For the full user manual and more information about this product, please visit www.cru-dataport.com or www.wiebetech.com/techsupport.php. WiebeTech is a brand of CRU.
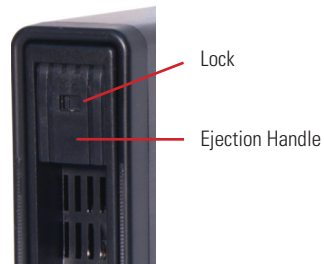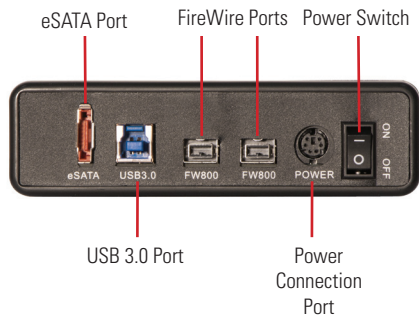
Models Covered:
RTX100-3Q

1. RTX100-3Q Accessories
Check the accessories accompanying your RTX100-3Q. The box should contain the following items.

Item	Quantity
RTX100-3Q unit	1
eSATA cable	1
FireWire cable	1
USB cable	1
AC adapter & power cord	1
Tool for lock	1
Quick start guide and warranty information	1

2. Identifying Parts

Take a moment to familiarize yourself with the parts of the RTX100-3Q. This will help you to better understand the remaining instructions.

eSATA Port   FireWire Ports   Power Switch

USB 3.0 Port   Power Connection Port

Lock

Ejection Handle

3. HDD Installation

    a. Pull the ejection handle, open the door.
    b. Slide in your SATA hard drive, connector-end first.
    c. Shut the door until you hear it click.

4. Connecting and Powering

RTX100-3Q can connect to your computer in one of several ways (eSATA, FireWire 800, and USB 3.0). Choose one of those cables to use and plug it into the product. Connect the power cord to the product and to a grounded electrical outlet. Switch the product on. The drive will spin up automatically. Your RTX100-3Q is now ready to use!

5. Frequently Asked Questions

Q: I just connected my eSATA product to my computer for the first time. I turned on the power, but the drive did not spin up. Is the drive dead?

A: SATA drives will not power up if a SATA cable is plugged into them but no valid connection is established with a host. To test this, unplug the SATA cable, but leave the power plugged in. If the drive spins up in this configuration, then the problem can be attributed to the SATA host (i.e. eSATA host card).

Q: Can I swap drives without powering off the product?

A: If you're connecting to the computer via FireWire or USB, then yes. If you're connecting via eSATA, then you can "hot swap" only if the eSATA host supports this feature. Third-party host cards may or may not support this feature.

Q: Data transfers with my product are taking longer than they should. What is causing this?

A: In Windows, all drives have a setting called Write Cache. To find this setting, right-click on the drive's icon in My Computer, then select Properties. In the window that opens, select the Hardware tab, select the drive again from the list of drives on that tab, then click the Properties button. Another window will open. On the new window, select the Policies tab and you will see the Write Caching and Safe Removal setting. Make sure the option to "Optimize for performance" is selected. Click "OK" to apply the change. Note: be sure to always "eject" the product before disconnecting it to prevent data corruption. You can eject products connected via USB or FireWire by clicking on the green arrow icon in the notification area of the task bar.